

The Govroam tariff explained

1. Pricing

The following table sets out the subscription charging for the govroam service at launch in July 2017 (all figures ex. VAT).

Tier	Definition	One-off boarding charge	Charge per month	Charge per year (5% discount, paid in advance)
Individual organisation (organisation tier)	A category for exceptional cases where it is inappropriate for an organisation to join a regional federation.	£1,000	£300	£3,420
Regional federation (federation tier)	A group of organisations under a single regional federation operator (RFO); A federation may consist of between 2 to 25 organisations. Jisc deals directly with the RFO.	£3,000	£700	£7,980
'super' regional federation (superfederation tier)	A group of organisations under a single RFO; may consist of 26+ organisations	£5,000	£3,000	£34,200
Visited Only	An individual organisation that wishes to support visits to their site from participating public sector bodies	Free	Free	Free

2. Frequently asked questions

a) What constitutes an 'organisation' for determining the appropriate charging tier?

For this purpose, an organisation is any separate entity joining the membership of a regional federation in its own right. Organisation status will typically be self-evident, but where Jisc is required to assess status, it will take into account such factors as the realm(s) the entity operates within govroam; the number and location of RADIUS servers; whether it is required to sign a contract/T+C's in its own right with its RFO to be appropriately held to the govroam terms, its size and branding etc.

b) What happens if the number of organisations in a regional federation changes over time?

Tier	Grows to next tier...	Shrinks to smaller tier...
Individual organisation paying monthly	<p>If an individual organisation forms a new federation as RFO, it starts paying at the federation (or superfederation) rate as appropriate from the month in which the change occurs.</p> <p>If it joins an existing federation, it may be recharged a portion of the existing RFO's subscription as per the local rules of that federation.</p>	N/A
Individual organisation paying annually	<p>If an individual organisation forms a new federation as RFO, it starts paying at the federation (or superfederation) rate as appropriate from the month in which the change occurs and any remaining subscription paid in advance is lost</p> <p>If it joins an existing federation, it may be recharged a portion of the existing RFO's subscription as per the rules of that federation; any remaining subscription paid in advance is lost.</p>	N/A
Regional federation paying monthly	<p>If a regional federation grows in membership to 26 or more participating organisations, it is reclassified as a superfederation and the RFO would be charged the higher monthly rate from the month in which this change occurs.</p> <p>Jisc acknowledges that there is a steep increase in subscription charges between the federation and superfederation tiers, and therefore is offering a 30% discount in the year in which this transition first occurs, ie the monthly superfederation charge would be reduced in each of the first 12 months to £2,100, or the annual payment in advance to £5,586. This discount may only be applied once to any given federation.</p>	<p>If an individual organisation leaves a regional federation but continues to participate in govroam on its own:</p> <ul style="list-style-type: none"> a. A technical boarding charge would be payable (unless it previously was an RFO and was already boarded with Jisc) b. It would begin to pay the organisation tier rate from the month in which this change occurs, either as the monthly charge or by discounted annual in advance payment <p>Any previous payments in advance made to its former RFO would be dealt with by the local RF rules; if the organisation was formerly an RFO, any advance payment made to Jisc would be lost.</p>
Superfederation paying monthly	N/A	<p>If a superfederation reduces in membership to 25 or fewer participating organisations, it is reclassified as a regional federation and its RFO would begin to pay at the new lower rate, monthly or annually as it chooses, in the month in which the change occurs. Any remaining payment in advance to Jisc at the higher rate would be lost.</p>
Superfederation paying annually	N/A	

It is strongly recommended that federations that anticipate change that will carry them past a tier boundary in the year ahead opt to pay monthly rather than annually in advance, to avoid losing any advance payment made.



Example

A superfederation of 48 member organisations that paid an annual subscription in advance six months previously splits into two federations, A and B, each of 24 members. New federation A, which has retained the RFO of the superfederation, begins to pay at the reduced federation rate, but loses the six months remaining on their six month advanced payment. New federation B has to elect a new RFO, which then has to pay the boarding fee to be set up with Jisc as an RFO, and put in place the various contractual and support processes. It then begins to pay the regional federation subscription rate on behalf of its members. For the ordinary members of these federations, they have changed from contributing £712.50pa as their portion of the superfederation subscription, to paying £332.50pa as part of the smaller regional federations. However, if federation B attracted two more members, they would cross the boundary back into being a superfederation in their own right and would therefore have to pay £1315.38pa each if it weren't for the Jisc discount of 30% in their first year, reducing their subscription to £920.77pa each. If Federation A were to grow similarly, under the same RFO as the original (which had already qualified for the 30% discount in the past), it would not qualify for it again.

c) What happens if we choose to leave the govroam federation?

If you pay monthly, you will receive a final invoice for the month in which you left (we invoice in whole months, so there is no pro rata discount for leaving part way through a month).

If you pay annually in advance, any remaining prepaid sum will be lost¹.

Whatever the circumstances of leaving, you will be required to remove all references to govroam from your websites, collateral etc.

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¹ If the circumstances of leaving were agreed to be solely attributable to an act or omission by Jisc, we would consider pro rata return of remaining subscription.