



LibPortal Project Survey of FE staff and students

The Library and Information Statistics Unit (LISU) has been commissioned by JISC to undertake a national survey of the electronic services FE and HE libraries provide.

This questionnaire is aimed at users of electronic resources and will take about 5 minutes to complete. It will inform JISC of the users' views of the current provision of library services and contribute to future development of this important area.

For further information about this project please visit the website at <http://www.lboro.ac.uk/departments/lis/lisu/portals.html>

Your response will reach us anonymously.

CLOSING DATE: Wednesday 10 December 2003

Survey of FE staff and students

1. Which of these library services or resources have you used through the library web site or 'electronic library'? (Please note that not all of these may be provided by your library/learning resource centre)

Please indicate all that apply

- Library catalogue
- Web sites relevant to courses/curriculum
- Other 'recommended' web sites
- On-line reading lists
- On-line teaching materials
- Facility to check items on loan
- Self-reservations
- Facility to pay library fines on-line
- Campus information
- Email
- On-line subscription reference material (e.g. accessed through Athens)
- Electronic journals
- Facility to save search results
- Special Collection materials
- Locally digitised materials
- Other institution's library catalogues
- Other (*please state*)

2. Which of the above services available to you, do you find the *most* useful?

(indicate up to 3)

Please select

Please select 

Please select 

Any further comments:

3. Which of the above services available to you, do you find the *least* useful?

(indicate up to 3)

Please select 

Please select 

Please select 

Any further comments:


4. Which of the electronic resources listed below have you used to find the information to support your learning/studies/research? (It is possible that not all of these will be available from your library web site)

Please indicate all that apply

- Library catalogue
- Internet Search Engines (e.g. Google)
- The 'Electronic Library' from the library web pages
- On-line reading lists
- On-line teaching materials
- On-line reference sources
- Other *(please state)*

5. Of the resources listed above, which do you find most useful in supporting your studies?

Please select the top three in order of merit

Please select (1st) 

Please select (2nd) 

Please select (3rd) 

If Other chosen in 1st, 2nd or 3rd above, please give details

6. Are there any other services or developments you would like your library/learning resource centre to provide through the library web site/electronic library?

Please state briefly

7. Following the initial sign-on, if you have to use a password (e.g. Athens) to access any of the library/resource centre's services/resources, what are your views on this?

Please indicate as many as applicable

- I welcome the use of a password; it offers security
- I think that a password protected site/resource shows a mark of its quality
- I am put off using resources which require passwords
- I actively avoid resources which require a password

8. If you are aware of any promotion of your library's resources, please indicate which.

Please indicate all that apply

- Library pages
- Flyers, posters, other printed material
- Induction sessions in library
- Other user education sessions
- Via the institution's home page
- Email/electronic notice-board
- Other (please state)
- Not aware of any promotion

9. Please indicate in which of these categories you attend this college/university?

- Teaching staff
- Support staff
- Student - full-time
- Student - part-time
- Other (please state)

10. Please state the name of the further education college of which you are a member. (All information given will be treated in strict confidence)

Send form

Clear and start again

If you have any **queries** regarding this questionnaire, please email lisu@lboro.ac.uk or telephone Yvonne Hamblin on 01509 222177.

Thank you very much indeed for taking the time to fill in this questionnaire.

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