

## Appendix D – summary of audio log diaries

(January 2006- June 2006)

Code <sup>1</sup>		Tools	Usage	Experience	Discipline
L1	1	Invererpedia.com	Capital structure information	Info quite useful	Economics
L1	2	WebCT	Check for news and updates (none)		Economics
		Email			
L1	3	Inverstorpedia.com Global Investor	Working on finance coursework		Economics
		Mobile	Talk to friends about coursework		
		MSN Messenger	Chat to friend	Find it all “quite useful”	
U1	4	Internet search engine	Help with assignment on network comms.	Helped expand essay and broaden it Needed got info – got it and was tailored to his assignment A very good help and broadened horizons and kept up to date on networking Very pleased with quality of service	Information & Computer Science
U2	5	email	Get info from students on assignment		Information & Computer Science
		Internet	Definitions and whitepapers		
		Wikipedia		good for subject definitions	
		HECO public site	whitepapers		
U3	6	Internet (Google – keywords and phrases)	research for essay	Very handy – no need to go to library or to campus (working at home) All information out there that’s on one word - no need to look through books Good and quick Can tell from Website how accurate – eg academic publisher better than a blog	Information & Computer Science

<sup>1</sup> Code: By student: identified by institution (L= London Metropolitan University, U = Ulster University, S = Southampton University, N = Newcastle University and message number

				But books in libraries probably better quality. Raises the question as to whether U recognise move from books	
		MS Office (Word)	Notes and outline – to structure work for assignment on wimacs		
U1	7	Mobile phone	text fellow students for exam hints given in class (not able to attend)	Helped greatly – now knows what to revise	Information & Computer Science
		Internet (Various search engines)	research essay on knowledge management (very challenging)	Tie in various elements and bulk out essay Very very helpful	
		Blogs	personal reflection on happenings in computer industry – record personal opinions	increasing his knowledge helps reflection	
U2	8	Internet	research assignment – all research done over Internet definitions + white papers		Information & Computer Science
		Podcast (10 mins)	evolution of Internet	quite good	
U3	9	email	emailed lecturer to ask question on essay due end of week (Was title he had chosen OK)	Wanted answer today and got reply back fast Better than booking an appointment. Very good to be able to email lecturer about anything at all (can find out email address through Google)	Information & Computer Science
		Google	Research for essay	Handy – do not go to library and get tons of books	
U4	10	Internet	Research for essay (3 hours) –	New subject so not many other sources for it Enough to get his work done	Information & Computer Science
		Mobile phone	Give fellow student info on exam		
		Internet	more research		
		Email	Give fellow student		

			info on exam		
U3	11	Mobile phone	Ask friends for cover sheet to hand in essay	Couldn't find on University Website. Would have been stuck without mobiles. Got from a student's home page who posted it to help other students. How much attention does U pay to facilitating admin?	Information & Computer Science
		CD burner	Handed in essay on paper and on CD so that lecturer could put through plagiarism checker.	Plagiarism checker a good idea. Keeps it fair. Good use of technology.	
U1	12	Email	Class mates to get lecture notes (missed class)	Email is very hands – get a quick response	Information & Computer Science
		Mobile phone (text)	Check exam dates and deadlines	Excellent technology that will grow in future because of how they are used	
U1	13	Personal blog	Used as part of assignment	Very worthwhile – used over 10 weeks. Will continue – will help his job prospects.	Information & Computer Science
		Internet	To get info for personal blog		
U3	14	MSM Messenger	Talk to friends about course – when is final assignment (on WIMAX) due And to chat – talks a lot about course	Likes to talk to friends and family  Uses every day Handy, free, thinks VOIP will grow (wi-fi)	Information & Computer Science
		Internet	Check lecturer's Website	Kevin's home page has lecture notes, sample questions/tests (MCQ) Pretty handy	
U1	15	Blog	Completed blog assignment	Help employment	Information & Computer Science
		MSN IM	Receive notes from class mate and check when final due	Very positive experience	
U3	16	Video	Played after lecture	Very informative and a change from reading notes - enjoyable	Information & Computer Science
		IntraNET	Access lecture notes	Very useful – always there	
U4	18	Internet	Research for exam		Information

		Email (Lotus Notes)	Fellow students to get help preparing for exam		& Computer Science
		Blog	Update for course		
U3	20	Google blog (blogger.com)	Updated about latest technology – interesting new products. (For telecoms module assignment)	Enjoyable Gives him a reason to find out about new technology Very simple to use – instant publishing.. Can link to internet resource and add commentary. Also good for friends and family and posts to others' sites.. No coding required. Interesting that U appears to be using a product for assessment that is outside their control.	Information & Computer Science
		Google	To get information – also Google News	Google is his home page.	
		Wikipedia			
U1	32	PowerPoint	To view lecture notes to revise for exams	Very useful	Information & Computer Science
		Internet	Read up on technology stories and for revision	Useful tools	
U3	33	Internet lecturer's Website	Get lecture handouts – not on WebCT	Handy to get lecture notes. Don't need to write down notes in class.	Information & Computer Science
U3	36	PowerPoint	Viewing lecture slides (using home data projector) – downloaded from lecturers' Website	Very handy for revision Can repeat as often as you like.	Information & Computer Science
		MCQs	Running self tests	Good for identifying weak points. More interactive than a textbook. Makes revision more interesting. Encourages you to start revision earlier.	
		Sending texts from PC	Friends – to help clarify notes and check due dates	Good to be able to get through instantly – and gets to point with text messages – may not know their email Prefers text to phone	
U1	41	Intranet	and access assignment	Accessible – saves hassle	Information

			box		& Computer Science
		Internet	Access lecturer Website Read up on technology stories		
S1	17	email	Friends from China sending articles for a presentation Sending out questionnaires	Can't use Kanji which is annoying	Languages, Linguistics & Area Studies
		MSN	To China – collaborating on project	Really likes it – use it daily	
		Internet	Searching for information	But a lot of rubbish to filter out – can be annoying	
		Library system	See if books available to borrow		
S1	19	email			Languages, Linguistics & Area Studies
		QQ	MSN-type system – works better for communicating with Chinese friends	Combines email, voice messaging and chat	
		Blackboard	Looking for help with social linguistics assignment		
S1	21	Google	Searching Internet	Usually works best	Languages, Linguistics & Area Studies
		By2	Chinese alternative to Google		
		Blog - MSN Space	Copies interesting findings into own blog	Noticeboard to get help from friends	
		QQ	Can't use any more as email address has been stolen???	Would rather use QQ	
S1	22	email	Exchanging ideas with best friend		Languages, Linguistics & Area Studies
		Blackboard	Picking up handout	Very useful to know where to find but finding things in Bb is hard. Worries that spending too much time looking at a screen	
		MSN	To discuss questionnaire		
S1	23	email			Languages, Linguistics & Area Studies
		MSN	Talked to best friend	Discussing social linguistics and looking at file together	
		Google	Useless on this		

			occasion		
S1	24	Internet Chat	Talking to friend in Taiwan		Languages, Linguistics & Area Studies
		Library catalogue	Looking for books but not available so reserves it	Failed to manage to sort out inter-library load process – too complicated	
		Email + MSN	Keeping in touch		
		Blackboard	To check assignments		
		Mobile phone	Talk to friends		
S1	25	Email	Message from supervisor		Languages, Linguistics & Area Studies
S1	26	Blog	Make notes on project and refer to previous notes		Languages, Linguistics & Area Studies
		Word	Searching documents for keywords		
		Email	To best friend		
		MSN	Talking to friend to get help with questionnaire - also another friend asks him to print something for her		
		Phone	Call from friend – asked for help with questionnaire		
S1	27	MSN	Chats with best friend		Languages, Linguistics & Area Studies
		Email	Checks what has come in from China for her dissertation	Easy to manage international communication and also allows for multitasking – less disruptive than phone	
S1	28		Spent day in library		Languages, Linguistics & Area Studies
		MSN	Asked friend to find a book for her		
		Library services	Looking for books	Likes immediate information about what is available and can then reserve	
		MSN	Left messages for offline friends		
		Word	Making notes		
S1	29	Phone call	From friend		Languages, Linguistics & Area
		MSN	Talking to friends	Problem when several want to chat at once	

		Email			Studies
		QQ	(Chinese version of MSN)		
S1	30	Lexicon software	Tried downloading to own PC but would not run	Had a problem finding a free workstation but then encountered problems with Blackboard. Lexicon software also would not run and instructions not compatible with university setup of	Languages, Linguistics and Area Studies
S1	31	Concordance programme	Could not make it work.		Languages, Linguistics & Area Studies
		MSN	Asked friend for help with above.	MSN barred on campus and so hard to get help when using difficult software	
S1	34	Email	Give apologies for meeting		Languages, Linguistics & Area Studies
		Phone and MSN	Getting help from friends	Also uses MSN to set reminders	
S2	35	Email	Communicate with other students (assignments, etc)	No 1 form of communication Costs nothing and immediate	Languages, Linguistics & Area Studies
		PDA	Planning and reading docs		
S1	37	Wordsmith	Finally managed to get it working – problem was not set up to read Chinese Looked for keywords and frequencies. Printing problems – could not save to USB. When finally managed to print only got some of document	Very frustrated by amount of effort required	Languages, Linguistics & Area Studies
		Email	To tutor to explain problems Email from China friend with questionnaire data		
		MSN	To best friend and other classmate about Wordsmith problems		

		Mobile	To find out about meeting time		
S3	38	Email	Contact friends		Languages, Linguistics & Area Studies
		Blackboard	Posted in forum (answering a friends message)		
		Search engine	For dissertation		
		Dictionary.com	Help with words		
S4	39	Online dictionary	To check words		Languages, Linguistics & Area Studies
		Word + PowerPoint	Work on assignment		
		Phone	To talk to friend about assignments		
S2	40	Blackboard	Review discussion and post	Likes forums, but don't work too well when only 3 or 4 contribute	Languages, Linguistics & Area Studies
S5	42	USB drive	Bring documents from home		Languages, Linguistics & Area Studies
		Word	Using workstation at univ Editing questionnaire		
		Concordance			
		Email	Including from supervisor	Not reliable – doesn't always arrive – uses request receipt but not everybody sends one	
		MSN	Chat to student (in China) to get help Asked another student to complete questionnaire		
		Phone	Recorded interview		
S3	43	Internet	Researching for presentation		Languages, Linguistics & Area Studies
		PowerPoint	Prepare presentation	Easier for listners and helps presenter	
		Concordance			
		Email	Emailed presentation to herself		
		Memory stick	Borrowed a friends to bring presentation to class		
		Blackboard	Checked discussion and contributed		
		Email	Tutor about dissertation and friend to pass on		

			dissertation		
		Phone	Shared ideas with friend		
		Download PDFs	Articles from various sources, incl library	Keeping them on PC helps manage volume	
		Word			
S1	44	Email	Getting help from friends		Languages, Linguistics & Area Studies
		MSN	Asked friend for help		
		Blackboard	See if help available on questionnaire processing		
		Blog	Checking friend's blog in China	Good way to ask questions and discuss	
S4	45	USB stick	To save presentation		Languages, Linguistics & Area Studies
		PowerPoint	To give presentation		
		Blackboard	Download worksheets		
S2	46	Search engine	Research for assignment	Best way to research but not very productive on this occasion	Languages, Linguistics & Area Studies
		Blackboard	Participating in forum (2 new messages)		
		Research journals	To get information for assignment		
S1	47	MSN	Trying to get help from friends but most too busy	(Some were nasty)	Languages, Linguistics & Area Studies
S1	48	Blackboard	Download a presentation		Languages, Linguistics & Area Studies
		elearning		Not keen on wholly online courses unless no alternative	
		Email			
		MSN	Got a booklist from a friend		
S4	49	Google	Find articles for assignment		Languages, Linguistics & Area Studies
		Library catalogue	Find books in Library	Really helpful to be able to find out in advance what's on the shelves	
		USB stick	To print files brought in from home		
S1	50	Email	No messages first thing Later helpful message		Languages, Linguistics

			from friend		& Area Studies
		Wordsmith and concordance software	For text analysis	Getting required output frustratingly difficult	
		MSN	Follow up on email		
		Webcat (Library system)	Chose books		
		ScienceDirect	Look for articles	But the most interesting articles always seem to be one that need to be paid for (very expensive)	
S1	51	Email	Picked up returned questionnaires		Languages, Linguistics & Area Studies
		MSN			
		Skype	To advise student on how to complete questionnaire		
S1	52	Blackboard	Download lesson notes		Languages, Linguistics & Area Studies
		Word	Writing assignment	Word is good but can be easily distracted when working on a PC	
		Web radio	Music to help concentration		
S3	53	Email	Contact teacher who sent back some articles Also emailing friends		Languages, Linguistics & Area Studies
		Blackboard	Participated in forum		
		Teachers TV	Got video clips of teachers in classrooms		
		Blogs	Reviewing English teaching Website blogs to prepare for essay		
		Search engines (including in library)			
		Word		Easier to type than write by hand – easier to revise	
		Mobile	Talk to friends about study subjects		
		Skype and MSN	To communicate with parents		
S4	57	Webcat	Find books in library		Languages, Linguistics & Area Studies
		Google	To find articles for assignment	But did not find what was looking for	
		Internet	Buy books from Amazon		

S1	59	More of the same as yesterday – Word	Cut and paste data		Languages, Linguistics & Area Studies
		Mobile SMS	Planning to meet up with two course colleagues	Doesn't like talking on the phone because of cost but harder for other person to refuse a request by phone	
		Email	Notified of meeting	Good way to get early notice	
		QQ	To chase friends to write for her		
S1	61	Phone	Chase friend for questionnaire feedback		Languages, Linguistics & Area Studies
		Email	To try to arrange a meeting		
		Webcat	Found other books by author of book she was looking for that were more interesting		
		MSN			
		Word	12,000 words to write in 2 weeks – very worried		
S4	62	Webcat	Search for books		Languages, Linguistics & Area Studies
		Word	Typing assignment		
		USB stick	To take articles to be printed		
S1	66	Phonetics software	Demonstrated in class		Languages, Linguistics & Area Studies
S1	69	Word	Working on dissertation		Languages, Linguistics & Area Studies
		Email and MSN	Ignored for the day		
		Webcat	To check references		
S1	70	Word	Writing dissertation		Languages, Linguistics & Area Studies
		Google	To supplement references she has	Not very helpful on this occasion – not returns are rubbish. Often full reference details lacking	
		Blackboard	Teachers notes	Teachers expect students to have endless free time and to be good at searching	
S4	71	Phone	To discuss assignment		Languages, Linguistics & Area
		Word	To write assignment		
		Online dictionary	To check words	Very practical	

					Studies
S1	76	Word	Head down to get dissertation done		Languages, Linguistics & Area Studies
		MSN + email			
		Phone	To friend to ask to hand in assignment for her		
		SPSS	Tried to download but could not open it		
S4	77	Word	assignment		Languages, Linguistics & Area Studies
		Internet	Search for books		
		Amazon	To buy books		
		USB stick	To download assignment documents		
		Phone	To talk to friend		
S1	78	Microsoft recorder	To record MSN interview but not a success		Languages, Linguistics & Area Studies
		Word	Dissertation	Now completely dependent on computer for writing	
		Online dictionary	To check vocabulary		
		Email	Looking back over old messages		
S2	82	Email	Contact lecturer about appointment		Languages, Linguistics & Area Studies
		Blackboard	Downloaded material to PC and PDA (took to lesson)		
		Internet	Find information for assignment		
		Library system	Reserved books and downloaded papers	Fantastic service for part-time student	
		Email	Discussing assignment with tutor	Timesaving and convenient	
		Blackboard	Contributed to forum	Likes to be able to do it whenever it suits him	
S3	83	Email			Languages, Linguistics & Area Studies
		Blackboard	Reading postings		
		Voice recorder	For interviews that need to be analysed later	Makes analysis much easier	
		PowerPoint	For presentation		
		USB stick	To take presentation to class		
		Word	Every day for essays		
		Dictionary.com and	To check words		

		thesaurus			
		Phone	To keep in touch with Turkish friends		
		Podcasts	From English language teaching sites		
S1	84	Email	Keeping in touch with friends – also trying to find staff emails but not all on Website		Languages, Linguistics & Area Studies
		MSN			
		Word	Spent all night on dissertation		
		Webcat		Takes a long time for books to be reshelved	
		Printing		Too expensive	
		Blackboard	To check dissertation details		
S4	85	Email	To send draft dissertation for comment		Languages, Linguistics & Area Studies
		Blackboard			
		Webcat	To find books in library		
		Google	To find articles		
S1	86	Email	Checking for replies from tutors		Languages, Linguistics & Area Studies
		Concordance	Text analysis	Not very convenient trying to do on laptop	
		Word	Dissertation		
		MSN	Discuss draft dissertation with friend Lilly	Good way for communication – feels like face to face	
S2	87	Word	Writing assignment		Languages, Linguistics & Area Studies
		Google Scholar, Library journal searching	To find papers	Rather a tedious activity but still better than a paper catalogue	
		Email	To get help from friends		
N1	54	Laptop + projector + PPT	Gave a presentation		Medicine, Dentistry & Veterinary Medicine
		Word, email, chat	Communication	Loves email	
		BMA e-module	On acne and primary care	Helps with module currently being studied	
		Search engine plus Word to store findings	Literature research for next presentation due (on breast cancer)		
		Ncl Medical School	To update her e-		

		site	portfolio		
N2	55	Mobile	Contact close friend	“Mobile phones are mobile phones.” Great way to make contact	Medicine, Dentistry & Veterinary Medicine
		Ncl Learning Support Environment	To request lectures from medical school office	Good to be able to access course information + events	
		email	Checking some course details	Quick and easy	
		Google	Search for accommodation for elective next summer	Google good for private life needs as well as course work searching	
N3	56	Internet	Look up info about course. Writing a project on MS	Likes being able to find info from Websites	Medicine, Dentistry & Veterinary Medicine
		Word	To bring together ideas	Easy to adapt and change and also copy notes into presentations	
N1	58	email			Medicine, Dentistry & Veterinary Medicine
		e-portfolio (Medical School Website)	Uploaded documents to e-portfolio and added to to do list		
		Various Websites	for research (patient analysis)		
N2	60	email	To contact elective administrator in Belize		Medicine, Dentistry & Veterinary Medicine
		Google	Research condition of patient		
N3	63	Word processor	To create a handout	Simple and easy to use + spell check handy	Medicine, Dentistry & Veterinary Medicine
		Power Point	To create a presentation	Easy to use	
		email	Sending in handouts to be printed		
N1	64	Checked email			Medicine, Dentistry & Veterinary Medicine
		Med School Website	To check online timetable (needed also to check date of BMC registration)	Finds really useful	
		Word and PowerPoint	Wrote presentation and handout		
		Google	To find images to incorporate in presentation		
		MS Picture Editor	To alter pictures		
		Various Websites	Collected various	This student uses her e-	

			documents and updated to e-portfolio	portfolio routinely	
N2	67	Email (Univ Webmail)	Not checked for a couple of days		Medicine, Dentistry & Veterinary Medicine
		Google	Research for project	Really good for research	
		PowerPoint	To make presentation	Good for getting information across	
		Mobile	Check meeting details with fellow student		
N1	68	Email and e-portfolio	Checked email and updated e-portfolio		Medicine, Dentistry & Veterinary Medicine
N4	72	email	Pick up emails from friends (will be staying with on elective), med studs on BMA committee (feedback on current issues), confirmation of meeting from med school administrator	Best/only way to maintain contact (eg friend in NZ)	Medicine, Dentistry & Veterinary Medicine
		Google	Info for presentation and on harassment and bullying for Student BMA Committee meeting	Best search engine	
N4	73	Open Office	Work on presentation	Similar to MS Office and easy to use	Medicine, Dentistry & Veterinary Medicine
		email	Including several from staff – emailing about elective + friends		
		Google Images	Looking for pictures for presentation	Successful – good search engine for pictures	
N5	74	PowerPoint + USB stick	Presentation to students	Much prefer to OHP as clearer and better for presenting data Only problem is time spent on beautifying Remote control malfunctioned	Medicine, Dentistry & Veterinary Medicine
		Word processor	assignment	Much easier than alternatives and easy to use	
N5	75	Med School Learning Support Environment	All learning resources stored in it and includes e-portfolio	Easy to use and later refer to. Layout and structure of e-portfolio a bit limiting	Medicine, Dentistry & Veterinary

				but mostly intuitive. Much better than paper-based version. Can be a problem when working from home without Internet. e-Portfolio use mandatory	Medicine
		email	Course tutor with query	Good as likely to get reply tomorrow.	Medicine, Dentistry & Veterinary Medicine
N5	79	LS Env. + E-portfolio	Spent much of day filling in e-portfolio form		Medicine, Dentistry & Veterinary Medicine
		IM	Chatting to sister (also medical student)	Can be rather distracting – would not have been doing so if working on paper portfolio. Multi-tasking increases time spent on each task.	Medicine, Dentistry & Veterinary Medicine
		Email	To tutor and students		
		Online forms	Avoided need to go into University		
N5	80	Download document from LSE	Also checked course dates	Had a problem with format and had to spend time tidying up	Medicine, Dentistry & Veterinary Medicine
N4	81	Email (from laptop)			Medicine, Dentistry & Veterinary Medicine
		LSE		Can be hard to navigate	
		Internet/Google/Google images	For presentation		
		e-Portfolio	Able to complete from hospital.	Not always completely logical.	
		email	Friends and family	Would like a bigger inbox	