

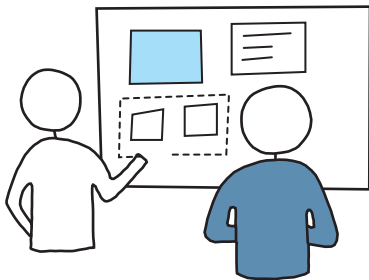
Requirements Analysis

The first section of WP2 concerns the analysis of the requirements of users of the support project. These requirements are used to develop the specification for the XCRI.org online services. Because of the timeframe of the project, there needs to be a very early prototype available, which is unlikely to have the complete functionality. We'll use this necessity to build in an early feedback cycle.



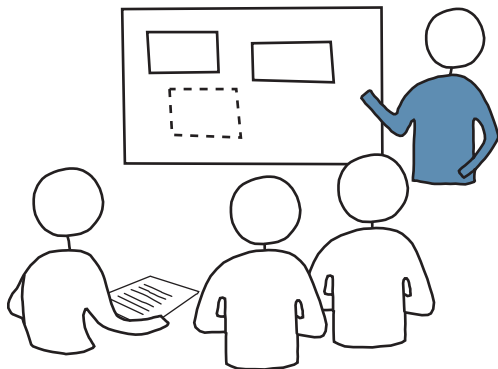
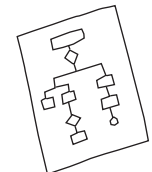
Design Meeting, March 1st

At our first design meeting we'll concentrate on developing personas and scenarios, and identify important design constraints.



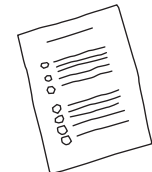
Design Meeting, mid-March

At the mid-March design meeting we'll work on wireframes and schematics, (bounded by the tool constraints)



Projects Meeting, end of March

At the end-March projects meeting we'll show and get feedback on our initial prototype.



WP 2: Support



Design meeting, early April

At our design meeting in early April, we'll sort and evaluate the feedback from the end-March projects meeting, and generate a refined set of requirements



Design meeting, late April

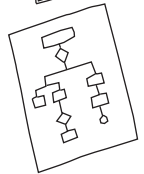
At our design meeting in late April we'll present the completed design specification and hand over to the site implementation team



Requirements Analysis: Deliverables



D1: Personas and scenarios



D2: Site schematic and information architecture



D3: Wireframes



D4: Meeting report with user feedback



D5: Specification report



D6: Completed Requirements Analysis

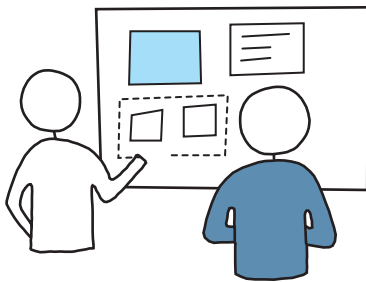
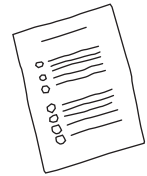
Basic Prototype Online Service

By the end of March we need to demonstrate a very basic online service. Because this is far too soon to do any development work, instead we install some off-the-shelf components that have the closest match to the scenarios.



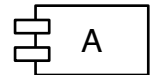
Post-Projects Meeting, March 1st

After our first design meeting we will take away the draft personas and scenarios document and use it to identify some possible tools



Post-Design Meeting, mid-March

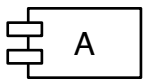
After the mid-March design meeting we'll install and customize the most critical components and have them ready for the end-March meeting



Online service: Deliverables



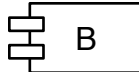
D7: Tool choice document



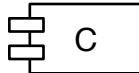
D8: Installed prototype



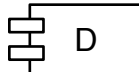
D9: Development roadmap



D10: Issue tracking system



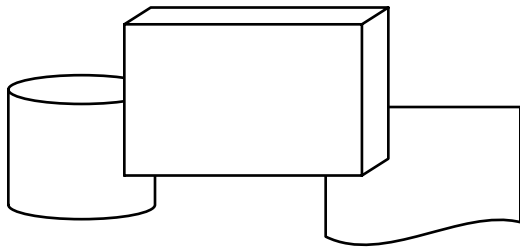
D11: Source/version control system



D12: Working online service

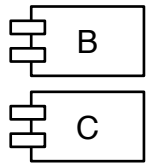
Full Online Service

From the end of April we will have a design specification that we can use to develop the finished online support solution for Year 1.

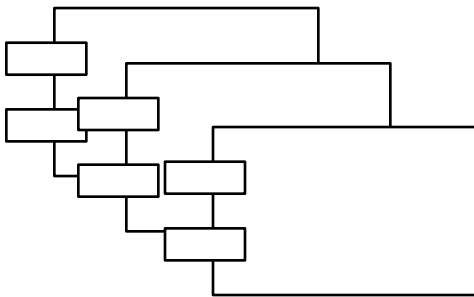


May - Foundations for development

In May we will construct the development roadmap and put in the foundations we need to build our platform for the future.

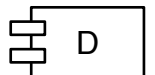


We'll put in an issue-tracking capability so we can track and fix issues with the site; version control, deployment management etc.



June & July - Main development work

In June and July we work on getting the major components in place and fully customized.



Ongoing - maintenance and support

Throughout Year 1 we'll respond to bug fix requests and feature requests as we get them from users.

Community meetings

In Year 1 we organise and run two community meetings, focussed on the needs primarily of the mini-projects, though inviting in the wider XCRI community

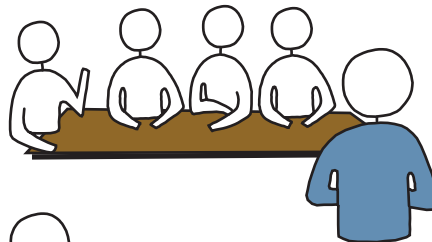


In March, we will develop an initial community member list and contacts book, which we keep up-to-date as more people come to our attention

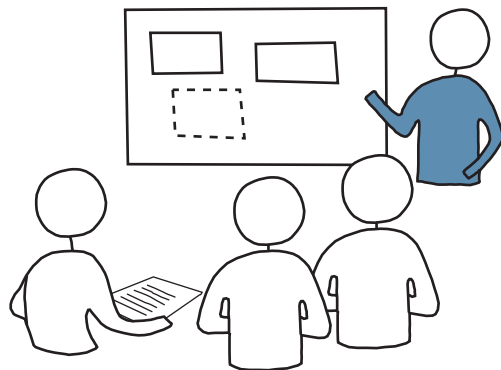


D13: Contact list

The March meeting focusses on eliciting the initial requirements of the projects and doing some user testing with our prototype online support



D14: Meeting write-ups



The September meeting focusses on showcasing the work of all the XCRI-related projects so far.

We'll disseminate this event much more widely and use it for promotion as well as support.

Support and guidance

For the whole year we offer support and guidance using our online services, community meetings, and informal communications

We'll keep the community up-to-date with regular announcements on the site