

Programme support

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- First point of call...
 - JISCmail programme manager and programme specific mailing lists
- Some projects will have dedicated support projects running alongside them (for example the Learner Experience projects)
- Support can be provided around common issues identified among projects, for example:
 - Operational issues around how to deliver a successful project
 - Technology and standards issues
 - Effective learning and teaching practice with technology
 - Strategic issues such as change management, business process review

- Programme Meetings (see dates in packs)
 - Programme specific events
 - Joint programme meetings
 - Support workshops
- Technical support through CETIS

- CETIS Special Interest Group
- JISC Advisory Services, e.g.
 - JISC infoNet
 - infoKits available on a variety of topics, plus supporting workshops
 - TechDis
 - Support on technology related to disability and inclusion
 - JISC Legal
 - Prevention of legal issues from becoming barriers to uptake
- Regional Support Centres
 - HE Advisors have a remit to support FECs delivering HE, and HEIs in their region. They run events, newsletters and undertake site visits.
- Support needs analysis – please fill in evaluation form

Further information

Email: I.gray@jisc.ac.uk

e-Learning Capital Programme –

http://www.jisc.ac.uk/whatwedo/programmes/programme_elearning_capital.aspx

JISC Advisory Services -

www.jisc.ac.uk/publications/publications/pub_advisoryservices.aspx

CETIS SIGs - <http://jisc.cetis.ac.uk/>

Regional Support Centres -

http://www.jisc.ac.uk/whatwedo/services/as_rsc.aspx