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Access Management for Libraries

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Changes to the JISC Model Licence

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JISC Collections and Access Management

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Introduction

- What is JISC Collections?
- JISC Collections policy on access management
- Changes to the JISC model licence
- From policy to implementation: JISC Collections actions
- From policy to implementation: Publisher reactions
- Future opportunities

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What is JISC Collections?

- **Mission: To support UK research and education by delivering affordable, relevant and sustainable online content**
 - JISC Collections is responsible for negotiating and managing licences for electronic information resources
 - Funded by the JISC to widen accessibility, to save the academic sector time and money, and to improve management of licensing by the sector
 - As a Mutual Trading Company JISC Collections is able to act on behalf of other public sector organisations e.g. British Library
- Currently responsible for 80+ agreements with over 4,000 subscriptions
- Working to achieve JISC's objectives through its licensing activities

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What is JISC Collections?

- Formats
 - E-journals through NESLi2
 - E-books and Reference works
 - A&I and Full Text Databases
 - Archives and Backfiles
 - Images, Film and Sound
 - Geospatial data
- Resources available in all subject areas
- Resources cover all academic levels from NVQ to Postgraduate

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JISC Collections policy on access management

- Support for Information Environment
- Mandate compliance with JISC supported access management system
 - It is a requirement of JISC Collections agreements
 - Access management clauses central to all JISC Collections licences
- Until November 2006 that was Athens AMS
- Now supporting the transition to the UK Access Management Federation

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Changes to the JISC model licence

- Changes to definition of Secure Authentication to include Security Assertion Mark-up Language
- Changes to Responsibilities of the Licensor:

“provide access to the Licensed Work by UK Access Management Federation for Education and Research compliant technologies and to join the UK Access Management Federation for Education and Research, subject to securing any necessary permissions, licences or consents (including, without limitation, any necessary permissions, licences or consents in respect of Intellectual Property Rights). More information on the UK Access Management Federation for Education and Research can be found at <http://www.ukfederation.org.uk>”

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Changes to the JISC Model Licence

- Definition of Secure Authentication in sub-licence

- “means access to the Licensed Work by Security Assertion Mark-up Language (SAML) technology based authentication, Internet Protocol (“IP”) ranges or by another means of authentication agreed in writing between [Publisher] and JISC Collections from time to time. “

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From Policy to Implementation: JISC Collections Actions

- JISC Collections has attempted to be as considerate, practical and accommodating as possible whilst always being clear on expectations:
 - Early notification of intention to move the model licence to specification of AMF rather than Athens
 - Only pursued compliance from start of new agreements or renewals rather than during lifetime of existing agreement
 - Willing to let Licensor remain with Athens AMS for start of agreements and switch over the lifetime of an agreement
 - Take account of publisher technology development cycles in agreement of timetables for switch
 - Involved JISC AMF team in discussions with publishers from an early date
 - Created Access Management/Shibboleth fact card for publishers

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From Policy to Implementation: Publisher reactions

- Majority have been positive about compliance
- Major discussion points centre on timetabling of transition and wording of licences
 - Sometimes even publishers who are members of the UK AMF don't want to say so in a licence
- Publishers are used to working with a multiplicity of access management tools – Athens, EZ Proxy, IP range
- JISC Collections has always mandated compliance with Access Management Systems
 - If compliance was a problem before the situation remains the same!

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From Policy to Implementation: Publisher reactions

- Compliance with AMF gives Licensors a breadth of options previously unavailable
 - Can use Athens services if they wish
 - Can implement SAML technologies if they wish
 - Can use other third party options if they wish
- Support for standards based rather than proprietary approach
- Never heard of Athens!
 - Content providers unfamiliar with the educational community

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Future Opportunities

- Definition of Authorised User is changing
 - Addition of retired staff, staff at 3rd party institutions with responsibility for authorised users
- Additional categories of Authorised User as a result of Third Stream activities
 - Partner Organisations in UK and overseas
 - Spin off, SMEs 'incubated' and supported by Authorised Institution
- November 2007 - eduPerson specification to include Additional Authorised Users
 - Will help promote a common understanding, definition and interpretation of additional authorised users
 - Will help institutions manage the variety of users they are responsible for and ensure appropriate access to appropriate resources

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Future Opportunities

- Changing nature of content provision
- Personalisation
- Institutions/Users as content creators and providers
- Mass digitisation programmes

- ‘Paid for’ content is just one part of the content mix and will shrink

- But the need to manage and direct access to content for an increasingly diverse and demanding user community will remain

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Thank you for listening

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